Halesowen College Accessibility Statement

This accessibility statement applies to Halesowen College's website www.halesowen.ac.uk.

The website is operated by Halesowen College (UK PRN 10002852), which is an exempt charity and established under the terms of the Further and Higher Education Act 1992.

We want as many people as possible to be able to use this website. This means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We have also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible is this website?

Halesowen College is aware that some parts of this website are not fully accessible, and the table below details areas of non-compliance:

Success Criteria	Description	Notes	Pass/Fail
Non-text Content	Provide text alternatives for non-text content.	Alt text is featured across the site however there are a few images whereby alt-text hasn't been included	Fail
Audio-only and Video-only (Pre-recorded)	Provide an alternative to video-only and audio-only content.	Podcast section – requires text information to support audio and video content in case it fails to load.	Fail
Sensory Characteristics	Use more than one sense for instructions, provide additional text instructions and shapes for visually impaired users.	Increase instructions across the site, for e.g click the link below or green arrow to progress onto the next page.	Fail
Audio Description (Pre-recorded)	Users have access to audio description for video content	Not present	Fail

Resize Text	Text can be resized to 200% without loss of content or function.	Not enabled within site	Fail
Reflow	Your website must be responsive	Not responsive across mobile devices.	Fail
Multiple Ways	Offer several ways to find pages.	This is limited and effects the user journey. An alternative navigation and buttons should be included.	Fail
Consistent Identification	Use icons and buttons consistently.	No use of icons and more hyperlinks are used rather than buttons.	Fail
Status Changes	Distances between paragraphs, rows, words and characters must be able to be increased to a certain value.	Not present.	Fail

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email: info@halesowen.ac.uk; or
- call: 0121 602 7777

We will consider your request and get back to you within 5 working days.

If you cannot view the map on our 'contact us' page, call or email us for directions.

Reporting accessibility problems with this website

Halesowen College is always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: info@halesowen.ac.uk or call 0121 602 7777 and ask to speak to Julia Edmunds, Head of Partnerships.

Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations').   If you are dissatisfied with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Contacting us by phone or visiting us in person

We do not provide a text relay service for people who are deaf, hearing impaired or have a speech impediment.

We are in the process of installing audio induction loops into our receptions. If you contact us before your visit, we can arrange a British Sign Language (BSL) interpreter.

Find out how to contact us visit our website at www.halesowen.ac.uk

Technical information about this website's accessibility

Halesowen College is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances and exemptions listed below.

Non-accessible Content

The content listed as non-complaint is non-accessible for the following reasons.

Disproportionate Burden

The accessibility problems listed above would be disproportionate to address until the College launches its new website which has been delayed due to the pandemic and will likely so ahead in October 2022.

Content that's not within the scope of the accessibility regulations

PDFs and other documents
Some of our PDFs and Word documents are essential to providing our services. By September 2021, we plan to either fix these or replace them with accessible HTML pages.
The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they are not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

Live video
We do not plan to add captions to live video streams because live video is exempt from meeting the accessibility regulations.

What we are doing to improve accessibility

We aim to publish details of an accessibility roadmap to show how and when we plan to improve accessibility on the new website.

Preparation of this accessibility statement

This statement was prepared on 1 September 2020. It was last reviewed on 25 January 2021.

This website was last tested in December 2020. The test was carried out by Happy Giraffe.